



Job Posting

Job Title: Distress Worker – COVID19
Reports To: Crisis Services Program Manager
Job Status: Full-Time, Non-exempt, Hourly (Grant Position)

Persons are recruited, hired, assigned and promoted only based on job-related criteria and without regard to age, color, familial status, gender, gender identification, marital status, national origin, non-job-related disability, race, religion, sexual orientation, veterans' status. EOE

STATEMENT OF THE JOB

- Takes calls, chat and text for the State of Michigan for those under stress and in need of emotional support due to COVID-19. Provides outreach services in the community and networks with other agencies and partners to ensure needs of survivors are met.

ESSENTIAL FUNCTIONS:

- Provides direct services and support to all elements of the COVID19 disaster line/services.
- Works with individuals, families, and groups to provide outreach, emotional support, individual and group crisis counseling, public education and referrals when needed.
- Provides presentations to community groups on disaster reactions, coping skills, stress management, and the disaster response program.
- Provides complete, accurate documentation of client contacts.
- Ensure that client rights and confidentiality are maintained.
- Collaborates with other program staff to assure client access to emergency assistance.
- Performs other duties and responsibilities as assigned by the Crisis Services Program Manager or other management staff.
- Follow-up with imminent risk clients.
- Provide brief suicide assessments and connection to local crisis lines in times of emergency.
- Stay current with all ongoing training requirements.

QUALIFICATIONS AND EXPERIENCE:

High school diploma/GED. Background in human service field or equivalent preferred. Successful completion of Basic Disaster Distress Intervention training required. Experience as a trainer of Basic Crisis Intervention is preferred. Spanish or Arabic as a second language highly preferred.

KNOWLEDGE/SKILLS/ABILITIES:

- Demonstrated disaster distress/debriefing and leadership skills
- Versed in substance abuse issues and mental health issues.
- Clear and effective communication and accurate assessment of inquirer's needs; including displaying empathy, patience, and active listening skills.
- Ability to function as a team member in an experiential learning setting.
- Ability to effectively problem solve and resolve conflict.
- Excellent computer skills.
- Ability to work independently with minimal supervision.
- Ability to work remotely in an approved home office.
- Knowledgeable of program procedures and contact centers informational system.
- Ability to work flexible hours, including evenings, weekends and holidays.

These positions will be filled very quickly. Please apply with cover letter and resume to:

Email: lharden@gryphon.org